

Below is the response to the mailing that was sent out earlier regarding diverting water from the Russian River. Please call or email me if you have further questions. Thank you.

Catherine Gascon
Holland Heights Mutual Water Company
707-328-6678

Hard copy to follow in mail

Please provide the following information by April 28, 2009 to help us respond to the State Board's Order:

1. Your actual diversion volumes in 2004 for the months of July, August, September, and October;

The Holland Heights Mutual Water System does not divert water from the Russian River. We are a small (115 Housold) system served by in-neighborhood wells in Bennet Valley.

2. A description of how your utility business will achieve a 25% or 50% reduction in the use of water during the period from April 6, 2009 to October 2, 2009;

The Holland Heights Mutual Water System is a strictly residential system with no commercial use allowed. We have put out a call for voluntary water conservation, emphasizing the major water uses in our area - outdoor irrigation and swimming pools.

3. The savings (volume of water) that you estimate will be realized from these measures; and

We expect less than 10% reduction of usage from this measure.

4. Your plan to identify and prevent any water waste and unreasonable use.

All of our users are metered, so excessive water use is immediately apparent. The billing system is tiered, so large water users pay more, and have a financial incentive to avoid waste or unreasonable use.